

Corporate Overview and Scrutiny Committee

Tuesday 9 April 2024

10:00

Oak Room, County Buildings, Stafford

The meeting will be webcast live and archived for 12 months. It can be viewed at the following link: <https://staffordshire.public-i.tv/core/portal/home>

John Tradewell
Deputy Chief Executive and Director for Corporate Services
1 April 2024

Agenda

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the meeting held on 26 February 2024** (Pages 5 - 8)
4. **Digital Innovation & Strategy Update** (Pages 9 - 32)
Report of the Cabinet Member for Finance and Resources.
5. **Customer Experience Strategy update** (Pages 33 - 64)
Report of the Leader of the Council and the Cabinet Member for Finance and Resources.
6. **Cabinet's response to MTFS Working Group report** (Pages 65 - 70)
Report of the Cabinet Member for Finance and Resources.

7. **Climate Change Working Group report on Carbon Sequestration and Woodland creation - Cabinets response** (Pages 71 - 84)

Report of the Cabinet Member for Environment, Infrastructure and Climate Change.

8. **Work Programme** (Pages 85 - 100)

9. **Exclusion of the Public**

The Chairman to move:

“That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Part 1 of Schedule 12A (as amended) of Local Government Act 1972 indicated below”.

Part Two

(All reports in this section are exempt)

| Membership | |
|------------------------------------|---------------------------|
| Tina Clements | Jeremy Pert |
| Mike Davies | Bernard Peters |
| John Francis | Bob Spencer |
| Gill Heath (Vice-Chair (Scrutiny)) | Samantha Thompson (Chair) |
| Jeremy Oates | Mike Worthington |
| Kath Perry, MBE | Nigel Yates |

Notes for Members of the Press and Public

Filming of Meetings

Staffordshire County Council is defined as a Data Controller under the Data Protection Act 2018. The County Council has agreed that public meetings should be the subject of live web transmission 'webcasting'. Fixed cameras are located within meeting room for this purpose.

The webcast will be live on the County Council's website and recorded for subsequent play-back for 12 months. The recording will also be uploaded to YouTube. By entering the meeting room and using the seats around the meeting tables you are deemed to be consenting to being filmed and to the possible use of those images and sound recordings for the purpose of webcasting.

If you have privacy concerns about the webcast or do not wish to have your image captured, then please contact the Member and Democratic Services officer named at the top right of the agenda.

Recording by Press and Public

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.

